

## July 2024 Holiday Program

### 5 Day Program

Monday, 1 July - Friday, 5 July 2024

Swordfish	8am	<b>Stage 3</b>	9.30am	<b>Stage 3</b>	11.10am
<b>Stage 6, 7, 8, 9</b>	8:30am	<b>Stage 5</b>	10am	<b>Stage 4</b>	11.40am
<b>Stage 2</b>	9am	<b>Stage 1</b>	10.40am		

Please note: If the class you require is not available, please register your interest with the swim school office. The timetable is subject to change and the Centre reserves the right to consolidate classes. Please see the enrolment form for a full list of the terms and conditions.

#### Fees & Charges

5 Day Program                      \$71.50

#### Fees Include:

- Pool Entry for the Participant
- Pool Entry for One Additional Swimmer

A 5% discount is available for siblings enrolling into the same program.

#### Enrolment Process

**In Person** - present the completed enrolment form to the reception desk at Bayswater Waves. Full payment is required at the time of booking.

**By Phone** - enrolments can be taken over the phone using credit card during office hours.

# Terms & Conditions

**Lesson Fee** – The following is included in the cost of the lessons: -

- **Pool entry for the swimmer**
- **Pool entry for one additional swimmer**
- **Parent assisted classes – one parent swimmer entry is included**

All other persons are required to pay the relevant entry fee.

**Payment of Fees** – Full payment is to be made on lodgement of the enrolment form. No bookings will be taken unless payment is made.

**Refund Policy** – Refunds will only be given under extenuating circumstances. A Refund Application Form must be completed and returned to the Swim School Office. Acceptance of the application form does not confirm approval of the refund application. All Refund Applications must have supporting document attached. Incomplete application without supporting documentation will not be accepted. If the refund application is approved, the refund amount will be calculated based on the number of lessons remaining in the program from the date and time the completed application form and supporting documentation is received by the swim school office. The refund amount cannot be backdated and all approved refunds incur a \$30.00 administration fee.

**Credit Policy** – Credits will only be given under special circumstances. A Credit Request Application Form must be completed and returned to the Swim School Office. Acceptance of the application form does not confirm approval of the credit request application. If the credit is approved, the credit amount will be calculated based on the number of lessons remaining in the program from the date and time the completed application form is received by the swim school. The credit amount must be used for the following program and will automatically expire after this date.

**Missed Classes Due to Illness** – Although no makeup classes are given, a practice pass allowing pool entry for the student and one spectator can be issued for missed classes. To obtain this pass, the Swim School office must be notified prior to the missed lesson. All practice passes must be used before the end of the current term, and a maximum of two passes per series can be issued to any one student.

**Swipe Card** – An electronically programmed Swipe Card will be issued at the time of enrolment. Your card is programmed to allow entry on the day and time of your lesson for the duration of the program you have enrolled into. Swipe your card at the turnstile at Main Reception to gain entry for your lesson. One swipe will allow entry for one person. The turnstile gate will automatically close after the first person has walked through the turnstile. The card will need to be swiped to allow a second person to walk through the turnstile. Please note that if multiple people attempt to walk through the turnstile at the same time the gate will automatically close to prevent them from entering.

**Hand over/Movement of children**- All children under the age of 13 are to be accompanied by an adult over the age of 16 years. It is the adult's responsibility to supervise and make sure the child is taken to the lesson and handed over to the instructor on the time of the lesson. Parents must be supervising the lesson at all times and are not to leave the centre for any reason otherwise the child must leave with them. The instructor has a duty of care to supervise the children in the lesson however the parent is responsible to supervise their child in case their child requires assistance.

**By enrolling you acknowledge, understand and accept the above Terms and Conditions of the Swim School.**

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