

Terms & Conditions

Birthday Party Terms & Conditions

Bookings

A non refundable \$55.00 deposit is required to secure your party. Bookings must be made 2 weeks in advance and full payment is required at least 5 business days before the party. During the school term only weekend parties can be booked. During school holidays parties can be book on weekdays and weekends. Parties cannot be booked on public holidays.

Supervision & Party Leaders

Party leaders **are not** responsible for supervising children. Party leaders **will** run games and activities with assisted supervision of parents. Party leaders are available for parties where all children are over the age of 6. No child under the age of 6 can participate in activities run by the party leader. Parties with over 15 children require a minimum of 2 party leaders.

All children under the age of 13 must be constantly supervised by an adult at all times (ratio 1:10). All children under the age of 6 must be within arms reach of an adult at all times (ratio 1:4).

The centre employs lifeguards to supervise the pool. However, it is still the responsibility for the parent to abide by the above supervision rules.

Guest List and Wristbands

A guest list stating all the childrens names will need to be provided to the front reception on the day of the party. All swimmers and spectators on the guest list will be required to wear a wristband at all times. Only children whose names appear on this guest list will be able to enter the pool. Additional children/adults will need to be paid for on the day by the party host or individuals.

Inflatable

All children using the inflatable must be between the ages of 6 and 16 years. The pool is open to the public, however, if you choose to book the inflatable you will have exclusive use of the inflatable. Your booking is for one continuous hour and will start at the time stated on your confirmation letter. It is the parents responsibility to ensure that the children use the inflatable during the booked period.

A lifeguard will be stationed at the inflatable; however, parents are responsible for supervising the children. All children using the inflatable should be competent swimmers.

Availability of the inflatable is subject to the conditions on the day.

Party Room

The party room is available for 2 hours during the time period stated on your confirmation letter. It is your responsibility to arrive and leave the party room on time. Customers will be charged for any additional time spent in the party room. The party room must be cleaned and left in the same condition as when you arrived. Otherwise, customers will be charged a cleaning fee.

Catering

Catering options are available in the centre, however patrons are allowed to bring in food to be consumed. No external catering can be brought into the centre. All catering will need to be collected from the front of the cafe 45 minutes prior to the end of your Birthday Party. Bayswater Waves Cafe is happy to refrigerate one cake per party when the cafe is providing catering. Plates and spoons will only be provided if a cake is purchased through the cafe.

Photography Policy

The use of any camera device in the change room area is prohibited. The use of cameras and video cameras within the centre (excluding change rooms) is limited to filming/photographing of your own child with pre-approval from the duty manager.

By booking a birthday party you acknowledge, understand and accept the above Terms and Conditions of Bayswater Waves.